

ERP & IT Solutions

1 ERP Consultancy & Implementation Support

From Strategy to Execution – We Lead the Way

- **Operational Assessment**
Analyze workflows, identify gaps, and optimize performance
- **Requirement Gathering**
Engage stakeholders, document needs, and prioritize features
- **Business Process Documentation**
Map processes across finance, HR, procurement, and operations
Standardize workflows and create user-friendly guides
- **Vendor Supervision**
Oversee implementation, ensure quality, and support go-live success

2 Software Solutions – Core ERP Modules for Small to Mid-Sized Companies

Built for Efficiency, Compliance & Scalable Growth

Data Consolidation Centralized profile management for all legal entities, enabling unified governance.	Fixed Assets Tracks asset lifecycle from acquisition to depreciation and disposal
Accounting & Finance Real-time ledger, Lebanese-compliant reporting, and automated receivables/payables. AR: Oversees customer invoicing, collections, and credit control. AP: Manages supplier invoices, payment scheduling, and compliance tracking.	HR & Payroll Lebanese Payroll and Teachers payroll system Handles employee records, payroll processing, benefits, and statutory reporting. NSSF, tax brackets, indemnity, and audit-ready salary processing, Teachers' salaries calculation for schools

Banking Manages bank accounts, reconciliations, and automated payment workflows.	Inventory & POS Stock control, multi-location support, and fast POS integration
Student Management Tuition invoicing, scholarship tracking, grading, and report cards	Project management Facilitates planning, budgeting, and execution of internal and client-facing projects.
Insurance Administers coverage plans, claims, and member eligibility across programs.	Maintenance module Manages service contracts, delivery schedules, and performance metrics.

3 Hardware, Cameras and Networking — The Backbone of Your Operations

We provide **end-to-end solutions** that keep your business connected, secure, and running at peak performance.

What we offer:

- **Competitive Sourcing & Installation** — From desktops and servers to switches and routers, we deliver cost-effective, high-quality hardware.
- **Network Design & Optimization** — Scalable, secure networks built for speed, stability, and future growth.
- **Camera Installation & Maintenance** — Professional setup of smart surveillance systems, plus routine servicing and troubleshooting to ensure continuous protection.
- **On-Site Setup & Configuration** — Seamless deployment with minimal downtime.
- **Ongoing Support** — Troubleshooting, maintenance, and upgrades to keep you ahead of issues.

Value to clients:

- Reduced IT downtime and disruptions
- Improved data security and network reliability
- Infrastructure tailored to your operational needs

4 Online Support Services - Real-time technical assistance

We provide **remote, real-time technical assistance** to keep your systems and operations running without interruption — **available on-call or through a convenient monthly subscription**

What we offer:

- **Remote Troubleshooting & Diagnostics** — Quick resolution of hardware, software, and network issues without the wait for on-site visits
- **System Monitoring** — Proactive checks to detect and resolve problems before they affect your business
- **User Assistance & Training** — Step-by-step guidance for your team via secure video calls, chat, or email
- **Configuration & Updates** — Remote setup, system upgrades, and security patches to keep everything current

Value to clients:

- Minimized downtime and faster response times
- Cost-effective alternative to constant on-site support
- 24/7 accessibility for critical needs
- Peace of mind through proactive problem prevention

5 Backup Services — Safeguarding Your Business Data

Your data is the backbone of your operations. Our **comprehensive backup solutions** protect against loss, corruption, and downtime — ensuring you can recover quickly and confidently.

What we offer:

1. **Automated Scheduled Backups** — Set-and-forget processes to protect critical files at regular intervals.
2. **Cloud & Local Storage Options** — Flexible solutions for fast access and secure off-site protection.
3. **Disaster Recovery Planning** — Rapid restoration protocols to minimize operational disruption.
4. **Data Encryption & Compliance** — Secure, regulation-ready storage for sensitive information.
5. **Monitoring & Maintenance** — Proactive checks to ensure backups remain complete, current, and accessible.

Value to clients:

- Business continuity even after hardware failure, cyberattack, or human error
- Reduced risk of financial loss and reputational damage
- Peace of mind knowing every file is protected and recoverable